

Enhancing The Takaful Proposition: Shariah-Compliant Insurance & The Case of Saudi Arabia

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International Takaful Summit, Abu Dhabi, 25<sup>th</sup>.February, 2014

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### Agenda (15 minutes)

1. Short Summary of Perceived Strengths & Weaknesses Across The Sharia-Compliant Insurance Sector

2. CASE STUDY: Sharia-Compliant Insurance In The Kingdom of Saudi Arabia

3. Some Conclusions On Both Takaful Generally, And On The Current Situation In Saudi Arabia



### Standard and Poor's GCC Insurance Ratings

| Bahrain   |             |
|---|-------------|
| Hannover ReTakaful B.S.C.                               | A+/Stable   |
| Mediterranean & Gulf Insurance & Reinsurance Co. B.S.C. | A/Stable    |
| Saudi National Insurance Co.                            | BBB/Stable  |
| Kuwait  |             |
| Al-Ahleia Insurance Co. S.A.K.                          | BBB+/Stable |
| Arab Investment and Export Credit Guarantee Corp. (The) | AA/Stable   |
| Gulf Insurance Co. K.S.C.                               | A-/Stable   |
| Kuwait Qatar Insurance Co. K.S.C.                       | A/Stable    |
| Kuwait Reinsurance Co. K.S.C.                           | BBB+/Stable |
| Warba Ins. Co. K.S.C.                                   | BBB/Stable  |
| Wethaq Takaful Insurance Co. K.S.C. (Closed)            | BB/Stable   |
| Oman  |             |
| Oman United Insurance Co. S.A.O.G.                      | BBB/Stable  |
| Qatar   |             |
| Doha Bank Assurance Co. LLC                             | BBB/Stable  |
| Doha Insurance Co. Q.S.C.                               | BBB+/Stable |
| Qatar Insurance Co. S.A.Q.                              | A/Stable    |
| Qatar Insurance Co. International LLC                   | A/Stable    |
| Q Life & Medical Insurance Co.                          | A/Stable    |
| Q-Re LLC  | A/Stable    |

| Saudi Arabia  |               |  |  |  |
|---|---------------|--|--|--|
| Al Sagr Cooperative Insurance Co.   | BBB/Stable    |  |  |  |
| Malath Cooperative Insurance & Reinsurance Co.  | BBB+/Stable   |  |  |  |
| Mediterranean & Gulf Cooperative Ins. and Reins. Co.  | A-/Stable     |  |  |  |
| Stellar Insurance Ltd.  | AA-/Positive  |  |  |  |
| Saudi Re for Cooperative Reinsurance Co.  | BBB+/Stable   |  |  |  |
| Tawuniya/The Company for Cooperative Insurance  | A/Stable      |  |  |  |
| Wataniya Insurance Co.  | BBB/Stable    |  |  |  |
| Weqaya Takaful Insurance & Reinsurance Co.  | BBB/Stable    |  |  |  |
| United Arab Emirates  |               |  |  |  |
| United Arab Emirates  Abu Dhabi National Insurance Co. (PSC)  A-/Stable  Al Buhaira National Insurance Co. (PSC)  BB/Negative |               |  |  |  |
| Al Buhaira National Insurance Co. (PSC)   | BB/Negative   |  |  |  |
| BEST RE (L) Ltd.  | B+/Developing |  |  |  |
| BEST RE Family (L) Ltd.   | B+/Developing |  |  |  |
| Dubai Islamic Insurance & Reinsurance Co. (Aman)  | BBB-/Stable   |  |  |  |
| National General Insurance Co. (PSC)  | BBB+/Stable   |  |  |  |
| Noor Takaful Family PJSC  | BB+/Stable    |  |  |  |
| Noor Takaful General PJSC   | BB+/Stable    |  |  |  |
| Oman Insurance Co. (PSC)  | A-/Positive   |  |  |  |
| Orient Insurance P.J.S.C.   | A/Stable      |  |  |  |
| Salama/Islamic Arab Insurance Co. (P.S.C.)  | BBB+/Negative |  |  |  |
| Takaful Re Ltd.   | BBB/Stable    |  |  |  |



## Strengths & Weaknesses of Takaful and Islamic Cooperative Insurance (I)

#### Perceived Strengths and Weaknesses Include:

- Too Many Sharia-compliant Insurers & Reinsurers
  - More precisely, too few large, well-established Takaful insurers, perhaps too many small, recently established ones? But with takaful companies common, they risk diluting their differentiation
- Policyholders Prefer Sharia-compliant Insurance
  - But most (retail) customers are looking for compulsory covers (motor) and many frankly see insurance as little more than a tax! Family takaful may be different...
- Takaful Insurers Share Their Profits a powerful selling point, but currently few profits, and even fewer examples of (significant) profit sharing



# Strengths & Weaknesses of Takaful and Islamic Cooperative Insurance (II) Perceived Strengths and Weaknesses Include (cont.):

- Takaful Accounting Is More Transparent 'yes' as regards split policyholder and shareholder accounts, but 'no' as regards the appropriateness of wakala and mudharaba fees, amortisation of qard hasan, supplementary policyholder liabilities in event of insolvency, etc.
- Takaful Companies Enjoy Ethical Oversight By A Sharia Board – the conventional sector not yet competing here, nor are the Islamic Cooperatives in Saudi Arabia – why not?!

The Islamic Cooperative model of Saudi Arabia may be more elegant?

Enterprise Risk Management (ERM) & Corporate
 Governance Often Regarded As A Relative
 Weakness – possibly, but this probably more the result of recent
 incorporation and still dominant founder-managers than of business ethics



## Strengths & Weaknesses of Takaful and Islamic Cooperative Insurance (III)

#### Perceived Strengths and Weaknesses Include:

- Sharia-Compliance Forces Insurers Into High Risk Investment Strategies – in theory no, but in practice, yes, this can be an issue...
- Banks Prefer A Takaful Insurance Partner yes, they usually prefer takaful, but they <u>demand</u> efficiency and security. If successful, they also often prefer to set up their own takaful insurer
- Takaful Companies 'Front' The Risk, While
   Conventional Reinsurers Carry It rather unfair, but in a
   region with many very large risks (aviation, energy, etc.) prudence makes it
   necessary that much of the exposure will end up with the big international
   reinsurers



## WHOLE MARKET: KSA INSURANCE SECTOR (I) Companies Above The Regulatory Minimum of SAR 100 million

|    | COMPANY                 | Shareholders' Funds |       |       | Gross Written Premiums |       |       |                  | Comprehensive Net Inc. |      |      |
|----|-------------------------|---------------------|-------|-------|------------------------|-------|-------|------------------|------------------------|------|------|
| #  | (Saudi Riyals Millions) | 2011                | 2012  | 2013  | 2011                   | 2012  | 2013  | R<br>a<br>n<br>k | 2011                   | 2012 | 2013 |
| 1  | Tawuniya/CCI            | 2,049               | 2,143 | 1,641 | 4,431                  | 5,635 | 5,605 | 1                | 432                    | 358  | -501 |
| 2  | MedGulf Coop.           | 1,174               | 1,186 | 996   | 2,811                  | 3,318 | 4,138 | 2                | 205                    | 173  | -190 |
| 3  | BUPA Arabia             | 527                 | 634   | 731   | 1,993                  | 2,194 | 3,178 | 3                | 30                     | 114  | 133  |
| 4  | SABB Takaful            | 326                 | 334   | 345   | 268                    | 223   | 207   | 25               | 6                      | 9    | 10   |
| 5  | Solidarity Takaful      | 471                 | 435   | 342   | 0                      | 25    | 205   | 27               | -84                    | -35  | -91  |
| 6  | Al Sagr Coop.           | 255                 | 283   | 334   | 235                    | 327   | 263   | 21               | 32                     | 28   | 51   |
| 7  | Saudi Enaya Coop.       | -                   | 356   | 300   | -                      | -     | 50    | 32               | -                      | -37  | -57  |
| 8  | Malath Coop.            | 281                 | 323   | 291   | 601                    | 558   | 771   | 7                | 18                     | 42   | -32  |
| 9  | Trade Union Coop.       | 295                 | 312   | 269   | 538                    | 561   | 877   | 5                | 18                     | 26   | -45  |
| 10 | Arabian Shield          | 231                 | 235   | 237   | 274                    | 332   | 293   | 19               | 11                     | 4    | 2    |
| 11 | United Coop. (UCA)      | 318                 | 342   | 236   | 1,069                  | 1,023 | 1,293 | 4                | 43                     | 45   | -84  |
| 12 | Wala'a Coop.            | 155                 | 175   | 207   | 279                    | 234   | 347   | 16=              | 4                      | 21   | 31   |
| 13 | Amana Coop.             | 255                 | 218   | 206   | 290                    | 54    | 83    | 30               | -66                    | -37  | -12  |
| 14 | AXA Coop.               | 171                 | 180   | 191   | 428                    | 461   | 776   | 6                | -16                    | 10   | 11   |
| 15 | Khaleeji/Gulf Gen.      | 169                 | 179   | 184   | 878                    | 371   | 370   | 14               | -28                    | 10   | 4    |
| 16 | ACE Arabia              | 141                 | 163   | 174   | 225                    | 209   | 249   | 22               | 13                     | 22   | 12   |
| 17 | Allianz S.F. Coop.      | 158                 | 167   | 173   | 684                    | 621   | 746   | 8                | -0                     | 9    | 6    |
| 18 | Al Ahli Takaful         | 136                 | 134   | 140   | 188                    | 154   | 140   | 28               | -6                     | -1   | 5    |
| 19 | Gulf Union Coop.        | 149                 | 157   | 129   | 329                    | 418   | 388   | 13               | -63                    | 7    | -26  |
| 20 | Alinma-Tokio Marine     | -                   | 152   | 119   | -                      | 0     | 51    | 31               | -                      | -49  | -33  |
| 21 | Al Alamiya Coop.        | 136                 | 137   | 113   | 228                    | 248   | 331   | 18               | - <b>21</b>            | 1    | -23  |
| 22 | ACIG Coop.              | 19                  | 90    | 102   | 168                    | 187   | 347   | 16=              | -11                    | -24  | 12   |

Source: Tadawul website.

NOTE: 2013 figures still proforma unaudited.

## WHOLE MARKET: KSA INSURANCE SECTOR (II) Companies Below The Regulatory Capital Minimum of SAR 100 million

| COMPANY                   | Shareholders' Funds |                |                | Gross Written Premiums |          |            |     | Comprehensive Net Inc. |       |          |  |
|---------------------------|---------------------|----------------|----------------|------------------------|----------|------------|-----|------------------------|-------|----------|--|
|                           | 2011                | 2012           | 2013           | 2011                   | 2012     | 2013       |     | 2011                   | 2012  | 2013     |  |
| 23 Al Rajhi Coop.         | 109                 | 109            | 87             | 493                    | 601      | 690        | 9   | -33                    | -1    | -22      |  |
| 24 Weqaya Takaful         | 117                 | 135            | 71             | 110                    | 287      | 351        | 15  | -40                    | 18    | -61      |  |
| 25 Buruj Coop.            | 85                  | 67             | 71             | 104                    | 234      | 279        | 20  | -16                    | -18   | 3        |  |
| 26 Sanad Coop.            | 107                 | 106            | 69             | 231                    | 184      | 228        | 23  | -28                    | -1    | -37      |  |
| 27 Arabia Coop.           | 174                 | 167            | 64             | 565                    | 656      | 586        | 11  | 13                     | -4    | -102     |  |
| 28 Wataniya Ins. Co.      | 83                  | 92             | 60             | 323                    | 364      | 487        | 12  | -12                    | 9     | -32      |  |
| 29 SAICO Coop.            | 64                  | 79             | 52             | 548                    | 568      | 624        | 10  | -8                     | 14    | -25      |  |
| 30 Salama Coop.           | 85                  | 69             | 27             | 219                    | 204      | 218        | 25  | 3                      | -16   | -42      |  |
| 31 Al Ahlia Coop.         | 33                  | 45             | 26             | 258                    | 230      | 220        | 24  | -5                     | 14    | -18      |  |
| 32 Waf'a (S. Indian)      | 51                  | 35             | (No A/C)       | 94                     | 163      | (Q.3: 136) | 29  | -2                     | -16   | (No A/C) |  |
| 33 MetLife Alico-ANB      | -                   | -              | -              | -                      | -        | -          | 33= | -                      | -     | -        |  |
| 34 Al Jazira Takaful      | -                   | -              | -              | -                      | -        | -          | 33= | -                      | -     | -        |  |
| TOTAL INSURANCE           | 8,320               | 9,239          | 7,984          | 18,861                 | 20,640   | 24,390     |     | 389                    | 694   | -1,152   |  |
| 35 Saudi Re Coop.         | 930                 | 939            | 822            | 160                    | 245      | 420        |     | -54                    | 9     | -118     |  |
| GRAND TOTAL INS. & REINS. | 9,250.3             | 10,177.5       | 8,805.9        | 19,020.5               | 20,885.0 | 24,809.7   | •   | 334.2                  | 703.2 | -1,269.4 |  |
| Source: Tadawul websit    | e. NOT              | E: 2013 figure | s still profor | ma unaudited           | d.       |            |     |                        |       |          |  |

### What Do The Market Numbers Say?

- Concentrated Market: 53% of market Gross Written
   Premiums written by top 3 companies; and 80% of GWP written by the 10 largest companies (SAR19,444/SAR24,390)
- The Cake Is Getting Bigger! 2013 GWP up 19.4% on 2012 to USD6.5 billion – will soon overtake UAE
- But Few Profits For Policyholders Or Shareholders: only 12 companies reported an overall profit for 2013, while 23 companies generated losses, some very large
- Financial Strength Is Reducing: 2013 capitalisation down 13.6% on 2012 due to losses and heavy provisioning, but most companies still hungry to write more business
- Is BUPA Doing Something Clever? It is big <u>and</u> profitable in the so-called 'crazy' medical market !!

## Conclusions (I): Sharia-Compliant Insurance & Reinsurance In Saudi Arabia

- Potentially the Perfect Market wholly Shariah Compliant
- Sharia-Compliance Driven More By Government Than By Market - Top Down Takaful
- Market Distorted By Too Few Lines of Business Current Dominance of Medical and, to lesser extent, Motor Liability may eventually be offset by fire and term life lines encouraged by new Mortgage Law
- Declining Financial Strength Due To Unprofitable Growth:
   Price War + actuarial Pricing + New 'Extra-Prudent' Reserving + Zakat
  - + Declining Capitalisation + growth in underwritten and invested exposure
    - = Falling Financial Strength (but not yet falling credit ratings).
- New Mortgage Law Will generate Term Life and House & Contents covers, but the lion's share of this will go to the bank-owned bankassurers
- Zakat flat rate of 2.5% is *really* hurting many loss-making companies



## Conclusions (II): Sharia-Compliant Insurance & Reinsurance In Saudi Arabia

- Regulation Sector change is being driven by regulators and by their regulations. A period of stability may be welcomed?
- Investments Companies can invest in anything they like, as long as it is cash!
- Too Many Insurers? Perhaps. But Market Distorted By A Small Number of Very Large Players
- Consolidation Must Come Regulators want it; market needs it.
   Some companies have business but no capital; others have capital but no business: perhaps they should talk to each other!





#### **Thank You**

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